2018

MontaRosi Pty Ltd t/a BOCCA FOODS

Ross Montalti

PRIVACY STATEMENT

BOCCA FOODS ON-LINE ORDERING SERVICE PRIVACY STATEMENT

This document outlines the Privacy statement that MontaRosi Pty Ltd abides by in association with authorized users of the BOOCA FOODS Online Ordering Service available on the BOCCA FOODS website for Secondary School Canteen orders. June 2018

1. GENERAL

- 1.1 BOCCA FOODS is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Statement applies to the BOCCA FOODS website and governs data collection and usage. By using the BOCCA FOODS website, you consent to the data practices described in this statement.
- 1.2 This Privacy Statement, and any terms and definitions in it, should be read in conjunction with the Terms and Conditions (BOCCA FOODS) Agreement contained on the BOCCA FOODS website at www.BOCCA FOODS.com.au and available in hardcopy on request. If any part of this Privacy Statement is inconsistent with any term set out in the Terms and Conditions (BOCCA FOODS), the terms of this Privacy Statement will prevail to the extent of the inconsistency.

2. COLLECTION OF YOUR PERSONAL, INFORMATION

- 2.1 BOCCA FOODS collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. BOCCA FOODS also collects anonymous demographic information, which is not unique to you, such as your postcode, age, gender, preferences, interests and favourites.
- 2.2 There is also information about your computer hardware and software that is automatically collected by BOCCA FOODS. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by BOCCA FOODS for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the BOCCA FOODS Web site.
- 2.3 BOCCA FOODS encourages you to review the privacy statements of Web sites you choose to link to from BOCCA FOODS so that you can understand how those Web sites collect, use and share your information. BOCCA FOODS is not responsible for the privacy statements or other content on Web sites outside of the BOCCA FOODS and BOCCA FOODS family of Web sites.
- 2. 4 Personal Data That You Provide Through the Services: We collect Personal Data from you when you voluntarily provide such information, such as when you contact us with inquiries, respond to one of our surveys, register for access to the Services or use certain Services. Wherever Bocca Foods collects Personal Data we make an effort to provide a link to this Privacy Policy.
- 2.5 By voluntarily providing us with Personal Data, you are consenting to our use of it in accordance with this Privacy Policy. If you provide Personal Data to the Services, you acknowledge and agree that such Personal Data may be transferred from your current location to the offices and servers of Bocca Foods and the authorized third parties referred to herein.

Other Information:

Non-Identifiable Data:

When you interact with Bocca Foods through the Services, we receive and store certain personally non-identifiable information. Such information, which is collected passively using various technologies, cannot presently be used to specifically identify you. Bocca Foods may store such information itself or such information may be included in databases owned and maintained by Bocca Foods affiliates, agents or service providers. The Services may use such information and pool it with other information to track, for example, the total number of visitors to our Site, the number of visitors to each page of our Site, and the domain names of our visitors' Internet service providers. It is important to note that no Personal Data is available or used in this process.

In operating the Services, we may use a technology called "cookies." A cookie is a piece of information that the computer that hosts our Services gives to your browser when you access the Services. Our cookies help provide additional functionality to the Services and help us analyze Services usage more accurately. For instance, our Site may set a cookie on your browser that allows you to access the Services without needing to remember and then enter a password more than once during a visit to the Site. In all cases in which we use cookies, we will not collect Personal Data except with your permission. On most web browsers, you will find a "help" section on the toolbar. Please refer to this section for information on how to receive notification when you are receiving a new cookie and how to turn cookies off. We recommend that you leave cookies turned on because they allow you to take advantage of some of the Service features.

Aggregated Personal Data:

In an ongoing effort to better understand and serve the users of the Services, Bocca Foods often conducts research on its customer demographics, interests and behaviour based on the Personal Data and other information provided to us. This research may be compiled and analysed on an aggregate basis, and Bocca Foods may share this aggregate data with its affiliates, agents and business partners. This aggregate information does not identify you personally. Bocca Foods may also disclose aggregated user statistics in order to describe our services to current and prospective business partners, and to other third parties for other lawful purposes.

Third Party Analytics:

We may allow third party service providers to use cookies or similar technologies to collect information about your browsing activities over time and across different websites following your use of the Services. For example, we may use Google Analytics, a web analytics service provided by Google, Inc. ("Google"), Google use cookies or similar technologies to help us analyze how users function and use our Site to improve our Service. Visitors can opt out by using Google's Ads Settings or going to https://tools.google.com/dlpage/gaoptout/. Please note that if you get a new computer, install a new browser, erase or otherwise alter your browser's cookie file (including upgrading certain browsers).

3. USE OF YOUR PERSONAL INFORMATION

- 3.1 BOCCA FOODS collects and uses your personal information to operate the BOCCA FOODS Web site and deliver the services you have requested. Where the services you have requested are delivered by another party, BOCCA FOODS may provide your details to the other party to allow them to perform the services required.
- 3.2 BOCCA FOODS also uses your personally identifiable information to inform you of other products or services available from BOCCA FOODS and its affiliates. BOCCA FOODS may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.
- 3.3 Credit card details entered into the BOCCA FOODS website by you are transmitted using SSL encryption to BOCCA FOODS' e-commerce gateway provider (ANZ), where they are held by that provider for the purpose of processing payments arising from your use of the BOCCA FOODS website. Your credit card details are not recorded or stored by BOCCA FOODS and BOCCA FOODS will not provide your credit card details to any other third party.
- 3.4 BOCCA FOODS Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:
 - (a) conform to the edicts of the law or comply with legal process served on BOCCA FOODS or the site;

- (b) protect and defend the rights or property of BOCCA FOODS; and,
- (c) act under exigent circumstances to protect the personal safety of users of BOCCA FOODS, or the public.

4. USE OF COOKIES

- 4.1 The BOCCA FOODS Web site uses "cookies" as part of the normal operation of the site and the Web site may not work if your browser has cookies disabled. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.
- 4.2 You have the ability to accept or decline cookies. If you choose to decline cookies, you may not be able use the BOCCA FOODS services.

5. SECURITY OF YOUR PERSONAL INFORMATION

5.1 BOCCA FOODS secures your personal information from unauthorised access, use or disclosure. BOCCA FOODS secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorised access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of the Secure Socket Layer (SSL) protocol.

6. CHANGES TO THIS STATEMENT

6.1 BOCCA FOODS will occasionally update this Privacy Statement to reflect school and community feedback. BOCCA FOODS encourages you to periodically review this Statement to be informed of how BOCCA FOODS is protecting your information.

7. CONTACT INFORMATION

7.1 BOCCA FOODS welcomes your comments regarding this Privacy Statement. If you believe that BOCCA FOODS has not adhered to this Statement, please contact BOCCA FOODS at info@boccafoods.com.au. We will use commercially reasonable efforts to promptly determine and remedy the problem.